**Return Statement**

**Return of equipment and components for repair**

**General information**

**Repair:**

* Equipment sent for repair, must have a completed and visible return declaration attached to the shipment. This to ensure safety for all employees who comes into contact with the equipment.

If goods are returned without being cleaned, KLINGER Denmark will charge sender an additional fee for cleaning the equipment.

**Return goods:**

* Before completing the return declaration, KLINGER Denmark A/S must be contacted to clarify whether the goods can be returned or not.
  + Non-stock items are only returnable if KLINGER Denmark can return the goods to the original supplier. Sender will in this case be charged a return fee equal to the one that KLINGER Denmark is charged by the original supplier, as well as shipping costs.
  + Stock items are returned for a 20% fee. If the return is due to a handling error by KLINGER Denmark, no fee will be charged.
  + Return items must be in original packaging and unused, or in some way usable for KLINGER Denmark or suitable for sale.
* Return goods must always have a completed and visible return declaration attached to the shipment.

Attention - a return declaration must be completed for each type of items returned.

**Repair:**

|  |  |
| --- | --- |
| The equipment has been used in connection with the following product / media: |  |
| Reason for return: |  |
| The equipment must be cleaned, so that it does not pose a health hazard for the persons encountering the items. | |

The equipment should be packaged appropriately with protective and tight packaging, preferably in original packaging.

**Return of goods:**

|  |  |
| --- | --- |
| Reason for return: |  |
| Contact person at KLINGER Denmark, who has approved the return: |  |

|  |  |
| --- | --- |
| Company name: |  |
| Address: |  |
| Zip code / City: |  |
| Phone no.: |  |
| Contact person: |  |
| E-mail: |  |
| Date: |  |
| Signature: |  |